

	EXECUTIVE SUPPORT LETTER ISO 9001:2015	DOCUMENT NO: RMRDC/QMS/DOC/ESL/01/25 ISSUE DATE: APR 30 2025 REVISION NO: 00
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QUALITY MANAGEMENT WITHIN RAW MATERIAL RESEARCH AND DEVELOPMENT COUNCIL

The Raw Materials Research and Development Council (RMRDC), at the highest levels of leadership, fully recognizes the importance of maintaining a robust quality management system to meet the expectations of its stakeholders, collaborators, and other interested parties.

In pursuit of operational excellence and stakeholder satisfaction, RMRDC has adopted and implemented a Quality Management System (QMS) aligned with the internationally recognized ISO 9001:2015 standard.

The operation of this QMS has many benefits including:

- Safeguarding organizational revenue and financial sustainability
- Delivering consistent, high-quality products and services
- Enhancing institutional value and stakeholder confidence
- Ensuring strict compliance with applicable legal and regulatory requirements

The QMS Policy is accessible in both print and digital formats and is communicated across the Council and to all relevant stakeholders and external interested parties.

The commitment to operational quality at RMRDC is firmly rooted at the senior management level and is evidenced by the formulation of strategic quality policies and the allocation of adequate resources to establish, implement, and continuously improve the Quality Management System (QMS).

The management will ensure that the performance of the Quality Management System is systematically reviewed on a regular basis to verify the achievement of quality objectives and to identify relevant issues through structured audits and management oversight processes.

A structured risk and opportunity assessment framework, aligned with ISO 9001 requirements, will be applied across multiple levels of the Quality Management System to proactively identify and manage factors that may impact the achievement of organizational objectives, including:

- Quality management planning – risks to the achievement of objectives
- Process area risk and opportunity assessments
- Assessment of the risks and opportunities of changes as part of the Council's change management process
- At the project level, as part of the management of significant business change

We would encourage all employees and other stakeholders in the Council to ensure that they play their part in delivering our quality objectives.

Yours sincerely,


Prof. Nnanyelugo M. Ike-Muonso
 Director General / CEO (RMRDC)

19/05/2025



QUALITY POLICY STATEMENT

At Raw Material Research and Development Council (RMRDC), we are committed to promoting the development and optimal utilisation of Nigeria's vast industrial raw materials, thereby fostering sustainable industrial growth and investment promotion amongst relevant stakeholders.

This will be accomplished through the efficient implementation and continual improvement of the Quality Management System (QMS), which completely complies with the requirements of ISO 9001:2015 standard. This requires building a competent and committed workforce, leveraging on cutting-edge innovation and fostering a strong productive collaboration with key stakeholders inline with the Council's mandate and all regulatory, statutory and legal framework governing the QMS.

This policy sets the framework for establishing, implementing and reviewing all quality objectives:

- RMRDC staff are expected to understand and imbibe these policies in the execution of their duties.
- The Management of RMRDC is fully committed to the implementation of these policies through their leadership roles and duties.
- The Management of RMRDC shall ensure the efficient and effective communication of these policies to relevant stakeholders through appropriate media channels.
- This Policy shall be reviewed during every RMRDC Management Retreat sessions.

Signed

Prof. Nnanyelugo M. Ike-Muonso

Director General/CEO

25/06/2025